

# **Future services at Harpenden Memorial Hospital**

# Background

- Harpenden Memorial Hospital has served local people since the 1930s.
- The building requires development in order to make it suitable for providing healthcare services in the 21<sup>st</sup> Century.
- The building has become run down over time and as a result some community services have been relocated to other premises
- In recent years Hertfordshire Community Trust had been working with the Harpenden Society, the Red House Forum, town and district councils, local GPs and other NHS organisations to look at options for the site.
- An outline business case for the site had been developed for consideration by Herts Valleys CCG. Work to progress plans has been paused while put in place a new contract for adult community health services that will be delivered by CLCH from 1 October.



# Wider plans for community services

- Our *Your Care, Your Future* Plans are to increase the amount of health services available in the community so that people can access more care and support closer to home as an alternative to having to go to hospital outpatient clinics.
- We are also working to create more integrated care services – fully joined up services between GPs, community health services, mental health, social care and voluntary services. Organisations working together to provide holistic approach.
- Central London Community Healthcare will be key to delivering this step change. Working at neighbourhood level and tied into Primary Care Networks to meet the needs of local population.
- We are keen to explore opportunities to bring more community health services onto the Harpenden Memorial Hospital site.



# Enhanced community services

More coordinated and integrated care so that patients receive

- **Right care** – from the most appropriate person (consultant, nurse, therapist, social support)
- **Right place** – care close to home wherever possible
- **Right time** – increased community offer will help provide more timely diagnosis and treatment



# Services already established



**Musculoskeletal**



**Community ultrasound**



**Respiratory**



**Gynaecology**



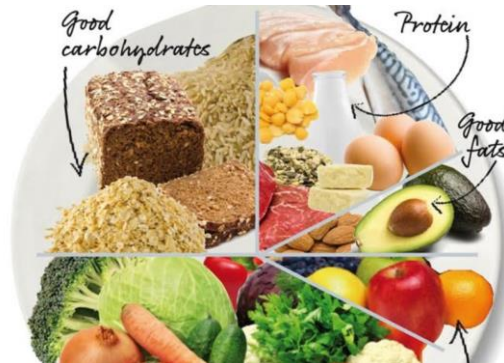
**Ear Nose and Throat**



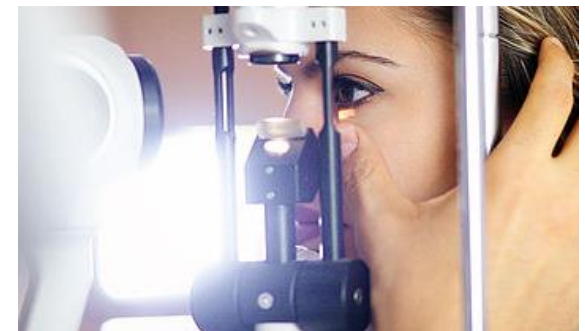
**Dermatology**



**Integrated Diabetes**



**Nutrition and dietetics**



**Ophthalmology**

# Services under development

- Cardiology
- Respiratory
- Paediatrics
- Dermatology (expansion of pilot service)



# Current provision at Harpenden Memorial

- Podiatry
- Bladder & Bowel
- Heart Failure
- Diabetes
- Digital Retinal screening
- Ophthalmology
- Health visitor checks



# Opportunities at Harpenden Memorial

Providing clinics for some of our community services:

- Integrated Musculoskeletal services – physiotherapy, rheumatology, pain services
- Enhanced Community Ophthalmology
- Integrated acute and community Respiratory
- Phlebotomy
- Expansion of the Community Dermatology Services





# Some Key Facts about CLCH

## We work in

Hertfordshire (Sexual Health and Respiratory) and 11 London Boroughs

## We have

Over **3,500** staff working from **500+** sites

**We have** worked in collaboration with our patients and service users and **97%** of them would recommend our services in our FFT survey

## We provide

**74** services including **158** rehab and palliative care beds

## We care for

Over **2 million** patients with **10 million** patient contacts each year.

## Finances (2017/18)

Income of £216 million  
Staff wage bill £145 million

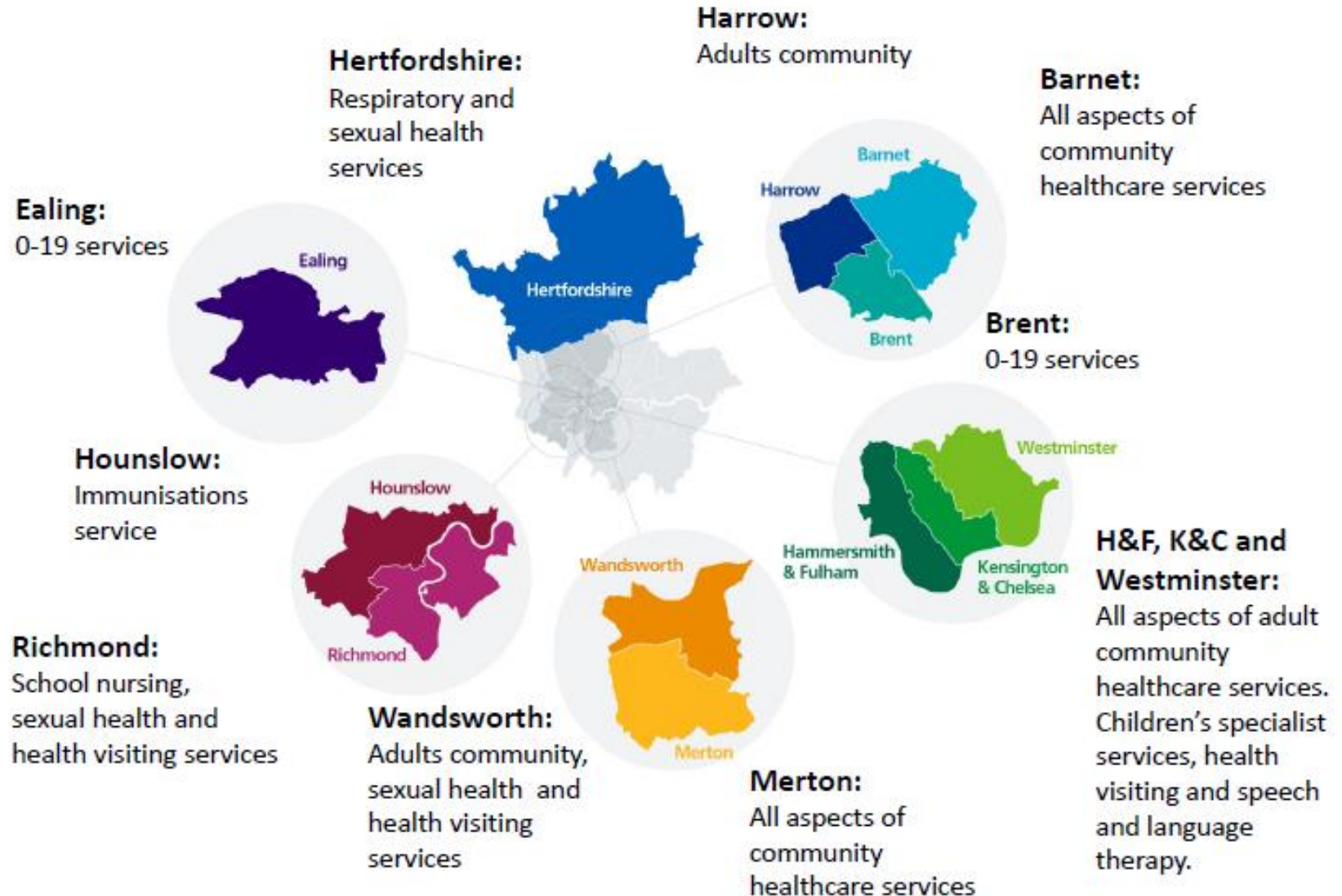


**Segment 1 Trust**  
NHS Improvement  
Single Oversight  
Framework  
(Top 15% of 238  
Trusts)

**Kate Granger  
Award for  
Compassionate  
Care 2017  
Special  
Recognition  
Award**

**HSJ**  
Patient safety  
Awards 2018:  
Organisation of  
the year

# Where we work and what we do



# Adult Community Services in Scope

- The Contract covers Adult Community Health services, excluding Diabetes and Nutrition and Dietetics.

- Integrated Locality Teams
- RR and D2A including CTU
- SPA
- Bladder and Bowel
- Cardiac Rehab

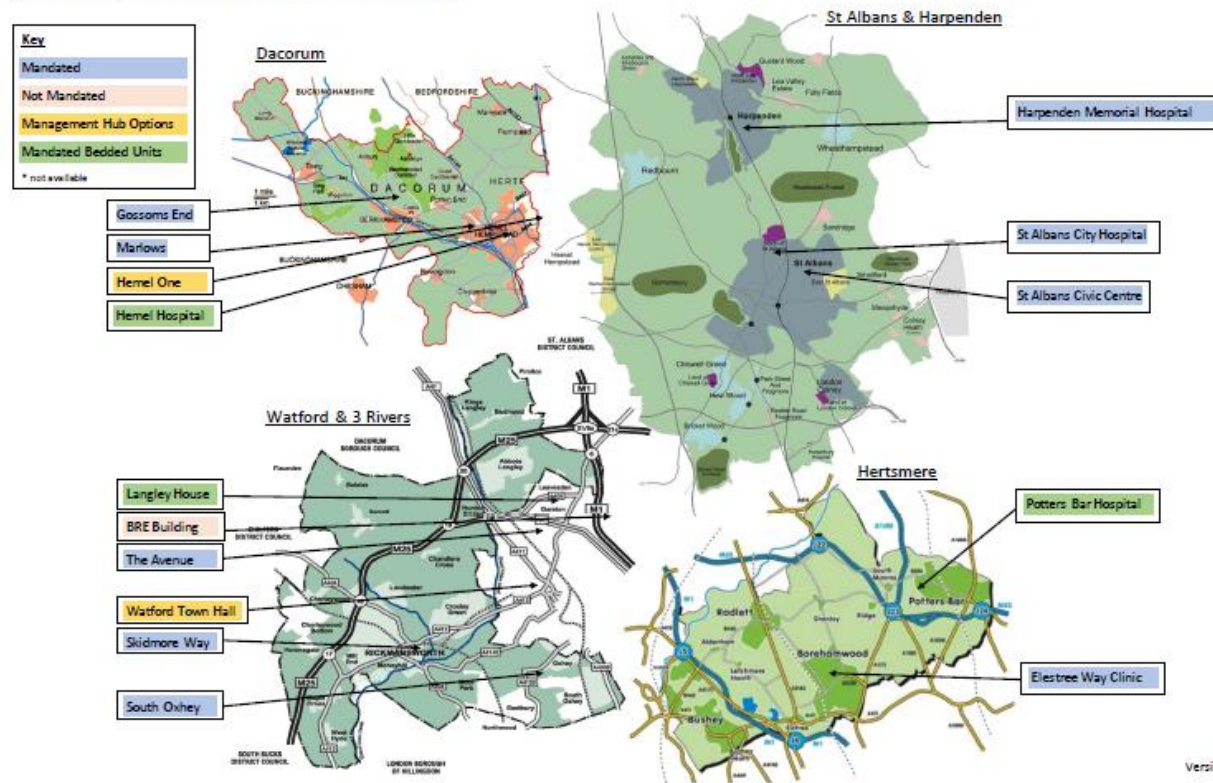
- Podiatry
- SALT
- Specialist Palliative Care
- Stroke ESD
- Tissue Viability

- Community Neuro Rehab
- Heart Failure
- Leg Ulcer
- Lymphoedema
- Phlebotomy

- 81 Community Beds (Langley House; St Peters Ward; Potters Bar)
- 16 Community Stroke/Neuro Rehab Beds (Langley House)

# CLCH - Hertfordshire Proposed Service Locations

Herts Valley Adults Mobilisation - Estates Map





**Since 2016 Sexual health Services have transformed with 3 Brand new State of the Art Centre's completed**



Ref.	Site
	<b>WEST:</b>
1	Garston Clinic (now closed & transferred to Watford)
2	South Oxhey Clinic
3	<b>Watford Town Hall</b>
4	Churchill Ward, Hemel Hempstead Hospital
5	Elstree Way Clinic, Elstree
	<b>CENTRAL:</b>
6	<b>St Albans City Hospital</b>
7	Principal Way HC, St Albans
8	Queensway HC, Hatfield
9	Potters Bar Community Hospital
	<b>EAST:</b>
10	Cheshunt Community Hospital
11	<b>Herts County Hospital (Hub)</b>
12	Bowling Road HC, Ware
13	Herts and Essex Community Hospital, Bishops Stortford
	<b>NORTH:</b>
14	Parkway HC, Welwyn Garden City
15	<b>Kingsway, Stevenage (HUB) to be Southgate HC</b>
16	Bedford Road HC, Hitchin
17	Park Drive HC, Baldock (temporarily suspended)
18	Royston HC

# CLCH in Hertfordshire

**Since 2016 Sexual health Services have transformed with 3 Brand new State of the Art Centre's completed the third being developed in Hatfield.**

Hertfordshire residents benefit from state-of-the-art sexual health clinic in Watford

Published: 23rd November 2016



This week, national HIV testing week, saw the official opening of the new Watford sexual health clinic. Marking the occasion, Councillor Teresa Heritage, Cabinet Member for Public Health, Localism & Libraries, Hertfordshire County Council said, "I am delighted to be part of the launch of this valuable service, which will make sexual health services in Watford even more accessible to our residents."

In 2013, there were 5,776 diagnoses of STIs in Hertfordshire residents aged under 25 among and 8% of the population aged 15-24 years tested positive for chlamydia. In 2015 there

were 1,111 people aged 15-59 living with diagnosed HIV in Hertfordshire, however 2014 estimates suggest that 17 per cent of those living with HIV are unaware of their infection. This means they risk having poorer health and could also pass the infection on to someone else.

# CLCH Initial Site Plans for Harpenden

- To gain Department of Health approval for the site transferring to CLCH
- To continue to provide current level of Clinical service from 1st October
- Investment of circa £300,000 in the main building to reconfigure services and office accommodation for clinical staff
  - Allowing potentially increased clinical rooms
  - Corporate HUB
  - Attract additional CCG commissioned services
- to review the mix of services within the site, local area - GP and out of Hospital with the CCG
- Review decant of clinical services from St Albans City Hospital
- Completing NHS higher approvals for the major redevelopment – the 18 month process

# CLCH Clinical Services for review at Harpenden

- In addition to the existing services CLCH will review :
  - Frailty clinics
  - Respiratory Services
  - Speech & Language Therapy services
  - Leg Ulcer treatment
- HVCCG and CLCH joint review of
  - ENT
  - MSK
  - Extended GP services



- The current Outline business Case is proposing :-
  - Redeveloping the existing Stewarts building to create a new, larger healthcare facility – the Harpenden Health and Wellbeing Centre
  - Providing facilities within the centre for NHS services – including some delivered by our local hospitals - and also space for other organisations who could run health and wellbeing services
  - Agreement to use the remainder of the site – including The Red House – for a small housing development
  - The scheme was proposed as self-funding but did require additional financial support – circa £500k.
  - The scheme is one of the top 20 capital priorities for the NHS in Hertfordshire and West Essex

Many thanks

